

# FUTURE OF THE LIBRARY AND INFORMATION SCIENCE PROFESSION: SPECIAL LIBRARIES

## BACKGROUND

In 2013, we set out to investigate the big questions about our future.

- How will libraries remain relevant for users?
- What changes will institutions and individuals in the sector experience?
- Will 'library and information professional' continue to be a necessary and desirable occupation?

We received challenging, insightful, inspiring responses to our request for feedback at events held all around Australia. As a result, we have been able to identify themes and develop actions that will support positive outcomes. The findings from the project have been produced as seven reports, available as pdf downloads from the ALIA website [www.alia.org.au](http://www.alia.org.au). This is a taster for special libraries.

## SPECIAL LIBRARIES

Ten themes emerged from our consultation relating specifically to special libraries, including government, law, health, corporate, engineering, science, art and others.

### 1. Radical transformation

We will play an active role in developing the next iteration of libraries and information services.

### 2. Value proposition

A powerful business case can be built from meaningful data.

### 3. DIY information

Instant gratification — we will compete with Google.

### 4. Ready to use

Clients will look to us for data that is packaged and ready to present.

### 5. A seat at the top table

Leveraging the importance of knowledge will secure us management team positions.

### 6. Centralise and embed

Bringing technical services together is offset by embedding information professionals in teams.

### 7. Big data

We can work with IT to source data and make it discoverable.

### 8. Digitisation

The future for our physical collections is online.

### 9. Subject specialists

Professionals from other disciplines move into information management.

### 10. Space

Rapid access to information will be more important than the library footprint.

## GENERIC THEMES

Ten themes covered all library and information services, including school, public, university, TAFE and special libraries, and collecting institutions.

### 1. Libraries and information management

The same skills, differently interpreted.

### 2. Fair

People's love of libraries is underpinned by our contribution to a fair and just society.

### 3. Equality of opportunity

We help to overcome the gap between advantage and disadvantage.

### 4. Funding

Library users and funders have a different perception of the value of our services.

### 5. The library experience

Others provide information, but no one else provides the library experience.

### 6. Analogue and digital

We will need to look good and work well both online and in real life.

### 7. More space not less

More space for people, less space for books in our future libraries.

### 8. Stretching collection budgets

More content, in multiple formats — we will need to be smart with our money.

### 9. Community created content

Libraries will help connect readers with all kinds of new content from surprising creators.

### 10. Unimaginable technologies

Technology will continue to have a massive impact on how we work and the services we deliver.

## LIBRARY AND INFORMATION PROFESSIONALS

A further ten themes looked at the professionals who work in library and information services.

### 1. Balancing the workforce

New recruits will help increase age diversity.

### 2. Higher paid jobs

Salaries will better reflect the importance of our role.

### 3. Aiming for the top

We will need to sharpen our business skills, demonstrate flexibility and help lead change.

### 4. What we call ourselves

Librarians and information professionals will co-exist.

### 5. Guardians of privacy

We see an expanded role as guardians of our users' personal privacy.

### 6. Technology for all

Every LIS professional will need to be proficient in IT.

### 7. Beyond the library

We will find new employment opportunities outside traditional library settings.

### 8. Ongoing learning

Professional development will be a necessity for anyone on a career trajectory.

### 9. Future leaders

Succession planning and support for emerging leaders will be essential.

### 10. Visibility

Remaining visible in an increasingly digital environment will be one of the challenges.